

Noor Almaoui, LCSW
Licensed Clinical Social Worker #78873
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LANGUAGES

Trilingual in English, Arabic, and Spanish.

PROFESSIONAL EXPERIENCE

Universal Ethos Inc. – Worldwide August 2020 – Present

President & CEO

- Conduct interactive professional trainings to foster critical thinking.
- Provide consultation and coaching to social service providers and agencies.
- Supervise mental health clinicians and social service providers for professional development.

Hathaway-Sycamores Child and Family Services– Pacoima, CA April 2019 – Present

Full-Time Lead Clinician and Clinical Supervisor

Supervisor: Ayana Rose, LMFT.

- Provide mental health therapy to children and youth ages 0-25 across various programs including Outpatient Mental Health Services, Wraparound, Full-Service Partnership, and Therapeutic Behavioral Services.
- Conduct full child and adult mental health assessments.
- Provide crisis intervention as needed.
- Supervise Clinicians and Community Wellness Specialists with caseloads of approximately 15-20 clients each.
- Review clinical documentation of staff daily, as well as clinical charts to ensure documentation meets agency standards, and ensure that staff bill for all allowable services within agency standard for productivity and latency.
- Collaborate with HR regarding any employee performance issue, and/or employee related issues with staff.
- Work with the referral teams to identify Clinicians and CWS to assign consumers to and in what funding bucket.
- Serve on on-call back up supervisor rotation and LPS rotation as assigned.

Hillview Mental Health Center – Pacoima, CA April 2018 – March 2019

Full-Time Psychiatric Social Worker II

Supervisor: Oscar Magdaleno, PhD.

- Provide long-term (up to 18 months) mental health therapy to individuals 16 and over with mild to moderate mental health symptoms.
- Provide brief mental health therapy (ten sessions) to individuals in the following programs, RRR Tier 2, RRR Tier 1, Outpatient, FSP, and MIST.

- Conduct full mental health assessments and MMSE as needed.
- Conduct outreach and provide mental health groups to community partners.
- Provide bi-weekly senior support groups regarding various mental health topics.
- Provide crisis intervention as needed.

Homeless Health Care Los Angeles – Los Angeles, CA January 2018 – April 2018

Full-Time E6 Team Lead Clinician

Supervisors: Erika Aguirre-Miyamoto, LCSW

- Serve as the mental health consultant on multidisciplinary street outreach team addressing homelessness within Los Angeles County.
- Provide crisis intervention, temporary mental health support, and link clients to housing and supportive services to eliminate homelessness in Los Angeles County.
- Provide weekly clinical supervision to multidisciplinary treatment team members and facilitate daily treatment team meetings.
- Develop relationships and collaborate with representatives in other agencies to support clients in attaining services such as housing, mental health care, medical treatment, financial assistance, legal advocacy, etc.

Homeless Health Care Los Angeles – Los Angeles, CA October 2016 – January 2018

Full-Time Training and Education Lead Trainer

Supervisors: Jen Tougas, LCSW, Erika Aguirre-Miyamoto, LCSW & Amber Roth, M.A., LCSW

- Coordinated and facilitated professional trainings and workshops to community partners in various behavioral health, public health, and medical subjects to eliminate homelessness within Los Angeles County.
- Adapted and updated existing training materials in order to comply with contractual and agency requirements including components to be available online, as well as participated in the overall evaluation of the program services and data collection for reporting by maintaining accurate information in program participant files.
- Networked and collaborated with community-based organizations to market and facilitate available agency trainings, and created and updated database, assembled training packets, and completed appropriate documentation associated with CEU distribution and record keeping.
- Provided ten direct line service staff with an hour and a half of non-clinical group supervision on a bimonthly basis.
- Revamped and expanded agency's Wellness Program to include wellness activities (i.e. yoga, mindfulness meditation, etc.) facilitated by internal staff to help prevent burnout and improve staff morale.

Casa Pacifica – Camarillo, CA January 2015 – September 2016

Full-Time Intensive Family Services (IFS)

Family Case Manager

Supervisor: Marcie Kullback, LCSW

- Connected children and families to community resources to help support their needs in maintaining a healthy and stable home environment, as well as provided family with crisis intervention and de-escalation.
- Completed full mental status exam with youth and created a mental health treatment plan accordingly.

- Coordinated the development and implementation of individualized service plans in order to educate children and families on mental health wellness and avoid future involvement within the child welfare system.
- Served as part of a multidisciplinary team and integrated and ensured the involvement of all persons in the youth's immediate and extended support systems.
- Carried a caseload of 8-10 families, including monolingual Spanish speakers.

Casa Pacifica – Camarillo, CA July 2015 – June 2016

Per Diem Children's Intensive Response Team (CIRT)

Clinical Case Manager

Supervisors: Norine VanderHooven, LCSW, & Erick Elhard, BCBA

- Responded to crisis calls via suicide hotline and provided specialized crisis intervention.
- Responded to phone calls in person if crisis could not be contained by phone and provided a mental health assessment of the youth's safety and the safety of others around them.
- Completed a safety plan with a youth if possible. If not, placed the youth on a psychiatric hold and located a bed in an inpatient psychiatric facility within California.
- Provided youth and family with resources.

Casa Pacifica – Camarillo, CA May 2013 – January 2015

Full-Time Therapeutic Behavioral Services (TBS)

Specialist and Program Lead

Supervisor: Marcie Kullback, LCSW

- Provided seriously emotionally disturbed (SED) youth with behavioral interventions such as identifying coping skills to manage fluctuating emotions.
- Coached primary caregivers of SED youth to better meet the youth's needs and how to address youth's behaviors through appropriate disciplining techniques.
- Assisted at risk youth in building proactive skills to veer away from behaviors such as verbal and physical aggression and unsafe behaviors.
- Provided on the job training to new employees as a field trainer.
- Supervised and assisted program specialists with interventions with their clients to teach clients new coping skills that prevent placement disruption or loss.
- Provided program specialists with weekly supervision for an hour.
- Facilitated monthly treatment plan meetings to discuss client's progress, success, and areas of improvement.
- Served as part of multidisciplinary team.

Ventura Youth Correctional Facility (VYCF) – Camarillo, CA September 2012 – May 2013

Social Work Intern (720 hours)

Supervisors: Carla Vasquez, LCSW, & Jennie Dillon, LCSW

- Provided six incarcerated youth with individual psychotherapy.
- Engaged youth in group activities to teach coping and pro-social skills.
- Identified resources for youth to utilize after reintegration into the community.

Casa Pacifica – Camarillo, CA September 2011 – May 2012

Social Work Intern (480 hours)

Supervisor: Jill Borgeson, MSW

- Facilitated family connections for four foster youth.
- Engaged foster youth in rapport building activities due to brief short-term services.

- Empowered foster youth to succeed academically and socially through rapport building and coping skills interventions.

The Conway Agency – Sherman Oaks, CA February 2011 – September 2011

Full-Time Behavioral Therapist

Supervisor: Jennifer Trujillo

- Provided behavioral therapy to six children living with Autism or Down syndrome.
- Taught children with special needs behavioral flexibility and communication, social, and behavioral skills.

EDUCATION _____

M.S.W. (May, 2013)

California State University, Northridge, Northridge, CA
Major – Social Work (GPA in Major 3.9)

B.A. (May, 2011)

California State University, Northridge, Northridge, CA
Major – Psychology (GPA in Major 3.8)

A.A. (May, 2009)

Moorpark College, Moorpark, CA
Major – Psychology (GPA in Major 3.9)

MAJOR CONFERENCE or AGENCY PRESENTATIONS _____

Zoom, National January 2021

“Ethics and Supervision”

Zoom, National January 2021

“Managing Stress and Preventing Burnout”

Zoom, National December 2020

“Managing Stress and Preventing Burnout”

ACYCP via Zoom, International December 2020

“Establishing Yourself as a Supervisor”

Zoom, National December 2020

“Establishing Yourself as a Supervisor”

McKinley Children’s Center via Zoom, California December 2020

“Harm Reduction with Substance Use in Adolescence”

Zoom, National December 2020

“Establishing Yourself as a Supervisor”

Zoom, International November 2020

“Supervising During COVID-19”

CASA via Zoom, Los Angeles, California October 2020

“Harm Reduction with Substance Use in Adolescence”

CASA via Zoom, Los Angeles, California October 2020

“Substance Use”

Zoom, North America October 2020

“Supervising During COVID-19”

Zoom, North America September 2020

“Supervising During COVID-19”

Zoom, North America September 2020

“Cultural Appreciation”

Aviva Family and Children’s Services, Los Angeles, California February 2020

“Cultural Appreciation”

McKinley Children’s Center, San Dimas, California February 2020

“Cultural Appreciation”

McKinley Children’s Center, San Dimas, California December 2019

“Cultural Appreciation”

McKinley Children’s Center, San Dimas, California December 2019

“HIPAA & Confidentiality”

McKinley Children’s Center, San Dimas, California December 2019

“A Trauma Informed Approach to Adolescent Sexual Health”

McKinley Children’s Center, San Dimas, California December 2019

“Harm Reduction in Substance Use with Adolescents”

Optimist Youth Homes & Family Services, Los Angeles, California December 2019

“Strategies to Retain Your Best and Brightest Workers: Building a Positive Culture They Will Want to Stay In”

Unity Through Relationship Conference, Dublin, Ireland November 2019

“Cultural Appreciation: Capturing the Many Colors, Rhythms, Nuances and Traditions to See the Beauty in Another’s Culture”

McKinley Children’s Center, San Dimas, California July 2019

“A Trauma Informed Approach to Adolescent Sexual Health”

OACYC Provincial Conference: Weaving Perspectives, Peterborough, ON, Canada June 2019

“Learning to Focus in on ‘Cultural Appreciation’: The Key to Engaging and Delivering Quality Services to Children and Families”

Capital Region BOCES, Albany, New York June 2019

“Cultural Appreciation: Having a Thirst to Learn About and Embrace Cultural Differences and the Key to Delivering Quality Client Services”

McKinley Children’s Center, San Dimas, California May 2019

“Harm Reduction in Substance Use with Adolescents”

Tusla Child and Family Agency, Swords, Ireland November 2018

“Cultural Diversity: A Thirst to Understand & Embrace Cultural Difference”

Unity Through Relationship Conference, Dublin, Ireland November 2018

“Words We Use in Cultural Competence Trainings: Do They Unite Us or Merely Divide Us?”

Unity Through Relationship Conference, Dublin, Ireland November 2018

One of 7 international panelists on Conference closing panel “Key Issues for the Future of Child and Youth Care Work Across the Planet”

Optimist Youth Homes & Family Services, Los Angeles, California July 2018

“Having a Thirst to Learn About Cultural Differences: The Key to Delivering Quality Client Services”

Comfort Inn & Suites, Hawthorne, New York May 2018

“Having a Thirst to Learn About Cultural Differences: The Key to Delivering Quality Client Services”

PUBLICATIONS _____

“How to Prepare the Ideal Agency Exit Strategy”, International Child and Youth Care net-journal, November 2019, issue 249

RELATED TRAININGS CERTIFICATIONS and SKILLS _____

- 5150/5855 Involuntary Psychiatric Hold Privileges
- Certified Overdose Prevention Trainer
- CPR and First Aid
- Electronic health records/documentation
- EPSDT Medi-Cal documentation
- Mandated reporting
- Exceptional time management
- Microsoft Office – Word, Excel, PowerPoint, Outlook

TRAINING TOPICS FOR PRESENTATION _____

- Cultural Appreciation
- Harm Reduction
- Trauma Informed Care
- HIPAA and Confidentiality
- Substance Use
- Behavioral Health
- Burnout Prevention
- Supervising During COVID-19
- Strategies to Retain Your Best and Brightest Workers
- Establishing Yourself as a Supervisor

*Training topics and material may be developed or adjusted upon request. Additional training topics may be developed contingent upon details of request.

HONORS and AWARDS _____

2013	National Association of Social Workers	California State University, Northridge
2012-2013	Social Work Society	California State University, Northridge

2012-2013	Phi Alpha Sigma Iota	California State University, Northridge
2011-2013	Magna Cum Laude	California State University, Northridge
2010-2011	National Society of Leadership and Success	California State University, Northridge
2010-2011	Member of Psi Chi	California State University, Northridge
2007-2011	Dean's List	Moorpark College & California State University, Northridge

REFERENCES UPON REQUEST _____